HERITAGE ON THE MARINA

RESIDENTS’ COUNCIL MEETING

MINUTES OF THE MEETING, JULY 30, 2021

Present: Bernie Burke, Gary Skootsky, Martha Torres, Fred Wentker

Staff: Mary Linde, Joe Conley, Janet Howell, Katrina Kleine, Oleg Korsunsky, Sandra Peret

Board: Tony Hanley, Margaret Jacobs

Bernie Burke, Chair of the Residents’ Council, opened the meeting and welcomed everyone. Bernie asked for a moment of silence for those friends and residents who are no longer with us.

Treasurer’s Report: Martha Torres reported that the only change for July is an expenditure to the Garden Committee of $51.35, leaving a balance of $5,538.44

CEO’s Report: Mary Linde reported that on her four-month anniversary she continues to learn about operations, staff, systems and programs. She wants to develop systemic plans and procedures to efficiently meet the needs of the entire campus while working towards a balanced budget. As part of this effort, she is reviewing staffing and staff organization.

Covid remains an on-going issue and a major responsibility for many staff members. As announced last night, one team member was experiencing symptoms and we are expecting their Covid test results by Saturday. Because those residents who may have been in contact with the team member have been vaccinated, there is no need for them to quarantine at this time. If the team members’ results come back positive, the dynamics may change. Thanks to Hanh Ta, Sandra Peret and the staff we have done an excellent job managing our Covid response and avoiding a widespread outbreak in the community. Mary asked that the entire community remain vigilant and continue to follow protocols, including wearing a mask over your nose and mouth. We can now mandate vaccinations for all staff members. However, there are medical or religious exceptions. In these cases, the staff member must wear a N95 respirator.

We are sorry for any inconvenience the Covid policies and these procedures may cause staff and residents, but we want to keep everyone safe.

Mary continues her “open door” office policy and is available for lunch appointments. She can serve the community and staff best by hearing from the residents directly.

Sandra Peret (Infection Prevention Nurse): We are being cautious and proactive regarding the Covid test results of the staff member who has exhibited symptoms. We have reached out to those residents who were in close contact with this staff person. While we are all vaccinated, the vaccine only provides one layer of protection and we may still carry the virus. Continue to wear your mask within the community. We are also working with our staff to remain vigilant when they are outside the community and to report any symptoms to their supervisor.

Flu season is coming up and we anticipate having Safeway on site in late September. Transportation will be available to those Kaiser members who need it to get their shots. Watch for the sign-up sheets.

Katrina Kleine (Assistant Director of Community Life): Karina Tapia (Director of Social Services) will be on vacation until August 16, so Katrina will handle any social services or activities issues. Group activities, beautician and the Cottage Program are fully operational. We have expanded our Out and About activities. Exercise programs have been expanded and starting in August all exercise programs will move from the Courtyard to the Fitness Center.

Marketing and Admissions: Janet Howell reported that we are actively marketing to the community and she thanked those residents who continue to welcome visitors to their apartments and assist with orientation, including Margaret Jacobs, Theo Armour, Katherine Conley and Doris Howard We are expecting three new residents by the end of August – contracts are pending. An updated phone directory and Resident Manual are due out soon. The directory will also be available in PDF format, but a Touchtown format is being explored.

We are working on changes to van reservation procedures. We will accept medical trips with a 24-hour request and will remain at 48 hours for non-medical trips. We will try to accommodate same day emergency requests, which should be directed to the front office. Taxi vouchers are available as necessary.

A show of hands was requested on the use of the basement hallway desk and piano. Since there is no resident usage, the desk and piano will be moved to allow for additional staff space.

Also, Janet is available to discuss individual contract questions.

Maintenance: Oleg Korsunsky reported that his department is working to develop holistic procedures to enhance efficiency and to avoid the need for “crisis” management. We are looking to improve delivery of TV station 998. Please use the WorxHub system for maintenance requests – it helps to enhance efficiency and accountability.

Questions and Answers:

Please make use of the Stucky Library, but remember all books are property of the community and need to be returned to the library when you are finished with them.

The Food Committee will meet on August 10 at 1:30 p.m. in the McGinley Room.

Due to liability issues, we have been requiring that van escorts be from a licensed agency. Due to the cost involved, for the resident who may require an escort, the staff will explore options.

Morrisons and the dining room staff were recognized for the outstanding work they do in sometimes trying circumstances.

The next Residents’ Council Meeting will be held on Friday,

August 27, 2021.

Council Secretary